

## Pink Elephant

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Dear Christina,

We would like to extend our most sincere "Thank You" for playing such an important role in our 21<sup>st</sup> Annual International IT Service Management Conference & Exhibition. It is because of presenters like yourself that we have grown to become the #1 IT service management conference.

Thank you once again for making this year's conference a huge success.

Sincerely,

David Ratcliffe

President

Pink Elephant